

Databarracks

End User Case Study.

Company Background

AEGIS Defence Services is the leader in the industry of security and risk management. AEGIS is a London based, privately owned, British security and risk management company with overseas offices in Afghanistan, Bahrain, Iraq and the USA. We have substantial experience and a world-wide client-base, including governments, international agencies and the international corporate sector.

Why were you looking for Managed IT services?

“ We started looking for managed backup following numerous failed experiments with tapes as well as other smaller online backup solutions. Generally, other solutions we evaluated tended to be insufficient; often hitting storage limits, failing, taking too long, being unreliable, and all around just not providing the perfect fit for AEGIS' Enterprise level backup needs. ”

What is your company environment like?

“ We currently backup approximately 1TB of data which include MS Exchange and SQL. Our London site is HQ and therefore requires constant administration by our IT Department due to the large amount of inbound enquires from agents and clients alike, which means that curbing excessive augmentation to our data files on a regular basis can be tough challenge. ”

Why did you choose Asigra?

“ The Arxcis Asigra software is a leader in the market because it is more professional and user friendly. The automated archiving and MLR features as well as remote connection to the data centre have really helped to make minor restores quick and easy. Plus, because the software is fully automated and runs in the background, it is virtually unnoticeable and allows work to go on without interruption. ”

What were your results?

“ Having an encryption key that only authorized personnel hold, ensures that confidential information remains private and out of the reach of any unauthorized groups or individuals. The Message Level Restore has been a life saver in the sense that we can now individually restore specific e-mails that any of our many employees may have lost. RTO's have significantly reduced since undertaking the solution. ”

How did you Recover Your Cool?

“ We can now perform minor restores nearly every day. Our employees are still amazed at quickly we are able to recover their lost files. Given that we are the leader in the security and risk management industry, we now feel at ease knowing that our data is only accessible by us and nobody else. ”

Capture less. Ingest less. Store less.

About Asigra

For more than 20 years Asigra has stayed ahead of the market with a secure, agentless, scalable and automated backup and recovery solution that aligns the value of data with its storage costs. IT Leaders evolve their environment, without being constrained by their recurring backup challenges, with innovative solutions from Asigra that currently protect over 100,000 sites worldwide.

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